



# Ensuring Your Emails Are Never Missed

Have you been expecting an email from someone and never received it? It may have been caught in your Spam Filter.

You should be checking your spam filter daily. If you are using our Office 365 product, you should get an email from AppRiver SpamLab notice@appriver.com titled "Quarantined Message Report".

Volume 24, Issue 8  
August 2024

## How to Whitelist emails:

To ensure you never miss important emails, you can view all held emails here. You can also release and/or whitelist that specific email address or release and whitelist the entire domain.

## Our Daily Review Process

Every morning, our team diligently reviews any requests for whitelisting to ensure that legitimate emails from our domain are not being marked as spam. This helps us maintain a smooth communication channel with you.

## Whitelisting the Whole Domain

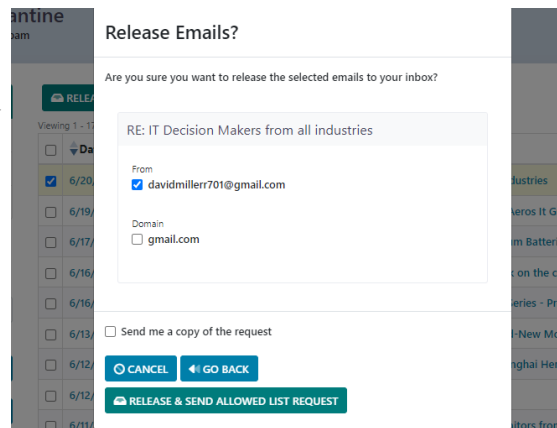
If you trust our domain, you can whitelist the entire domain to make sure all emails from us are received. However, it's important to be cautious about whitelisting domains like gmail.com. Doing so would allow all emails from that domain, including potential spam, to bypass your spam filter.

When you receive spam that you shouldn't have, you can simply forward them to [spam@appriver.com](mailto:spam@appriver.com) to have them reviewed and potentially black listed in the future.

## There Is No Perfect Spam Filter

It's important to understand that no spam filter is perfect. While our spam filter is highly effective, it may occasionally mark legitimate emails as spam. The good news is that our filter is trainable as outlined above.

By following these steps and understanding our process, you can ensure that you receive all important communications from us without interruption.





# Are You Frustrated with Your Current Email Services?



Are you still using email services such as Bluehost, SquirrelMail, or Yahoo? It is likely time for you to move up to business class communication. Email is a vital tool for communication and collaboration in today's world. However, not all email services are created equal. If you are using an outdated or unreliable email service, you may be facing various challenges and limitations. Office 365 is a cloud-based suite of apps that provides a superior email service, along with many other functions. With Office 365, you can access your email from any device, anywhere, anytime. You can also benefit from improved security, reliability, and performance. Here are some of the reasons why you should consider switching to Office 365 for email.

## The Features and Tools of Office 365 Email

- Office 365 offers a large and flexible mailbox that can store up to 50 GB of data.
- Office 365 integrates seamlessly with other Office apps, such as Word, Excel, PowerPoint, and OneNote. You can easily create, edit, and share documents from your email, and collaborate with others in real time.
- Office 365 protects your email from spam, malware, phishing, and other threats. You can also encrypt your messages, enable additional security, and control who can access your data.
- Office 365 provides a range of features and tools to help you manage your email efficiently. You can use categories, flags, rules, and folders to organize your messages. You can also use the focused inbox, the sweep function, and the clutter feature to eliminate unwanted or low-priority emails.

Office 365 is one of the best email services for your personal and professional needs. It gives you a modern, secure, and convenient way to communicate and collaborate with others.

Don't let your old email service hold you back. Reach out to us today to get a quote on upgrading your email to the modern standard for businesses.

Aeros IT Group

6261 Lake Michigan Drive  
Allendale, MI 49401

Phone: 616-997-8324  
Email: [support@aerosgroup.com](mailto:support@aerosgroup.com)

*Building Relationships in West Michigan since 1976!*

# Aeros

**A DIFFERENT WAY TO I.T.**

---

FIND US ON THE WEB!

[AEROSGROUP.COM](http://AEROSGROUP.COM)

---