Domain, QuickBooks and Tech Support SCAMS

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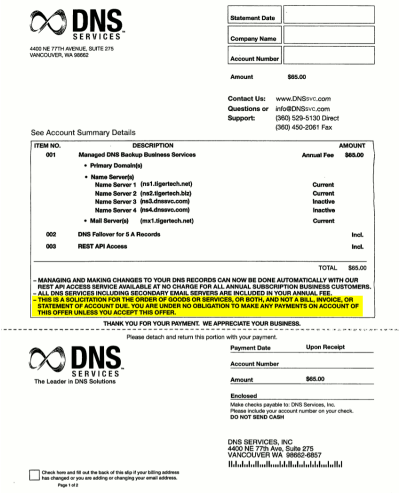
Have you received a letter in the mail claiming your Domain services require renewal or your QuickBooks requires an update?

We can't completely rule out that these are legitimate letters, it is most likely that someone is trying to scam you or your business.

DNS (Domain Name Service) Scam

A company named "DNS Services" is sending misleading statements to domain name owners via postal (paper) mail. These statements are designed to look like an invoice for "Managed DNS Backup Business Services", usually for the amount of $65.00 (the amount varies). The service they are offering is unnecessary, worthless, and could lead to decreased reliability for your website.

These statements are scams and are not a legitimate bill from whomever is hosting your domain. This company is not getting your address from your provider, but rather from contact information you put on your site or some similar public source.



DNS SERVICES
4400 NE 77TH AVENUE, SUITE 275
VANCOUVER, WA 98662

Statement Date
Company Name
Account Number
Amount $65.00

Contact Us: www.DNSsvc.com
Questions or Support: info@DNSsvc.com (360) 529-5130 Direct (360) 450-2061 Fax

See Account Summary Details

ITEM NO.	DESCRIPTION		AMOUNT
001	Managed DNS Backup Business Services	Annual Fee	$65.00
	• Primary Domain(s)		
	• Name Server(s)		
	Name Server 1 (ns1.ilgartech.net)	Current	
	Name Server 2 (ns2.ilgartech.biz)	Current	
	Name Server 3 (ns3.dnsvrc.com)	Inactive	
	Name Server 4 (ns4.dnsvrc.com)	Inactive	
	• Mail Server(s) (mx1.ilgartech.net)	Current	
002	DNS Failover for 5 A Records		Incl.
003	REST API Access		Incl.
		TOTAL	$65.00

– MANAGING AND MAKING CHANGES TO YOUR DNS RECORDS CAN NOW BE DONE AUTOMATICALLY WITH OUR REST API ACCESS SERVICE AVAILABLE AT NO CHARGE FOR ALL ANNUAL SUBSCRIPTION BUSINESS CUSTOMERS.
– ALL DNS SERVICES INCLUDING SECONDARY EMAIL SERVERS ARE INCLUDED IN YOUR ANNUAL FEE.
– THIS IS A SOLICITATION FOR THE ORDER OF GOODS OR SERVICES, OR BOTH, AND NOT A BILL, INVOICE, OR STATEMENT OF ACCOUNT DUE. YOU ARE UNDER NO OBLIGATION TO MAKE ANY PAYMENTS ON ACCOUNT OF THIS OFFER UNLESS YOU ACCEPT THIS OFFER.

THANK YOU FOR YOUR PAYMENT. WE APPRECIATE YOUR BUSINESS.

Please detach and return this portion with your payment.

DNS SERVICES
The Leader in DNS Solutions

Payment Date Upon Receipt
Account Number
Amount $65.00
Enclosed

Make checks payable to: DNS Services, Inc.
Please include your account number on your check.
DO NOT SEND CASH

DNS SERVICES, INC
4400 NE 77th Ave, Suite 275
VANCOUVER WA 98662-6857

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

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Domain Name Renewal Scam

This scam works the same as the "DNS Services" scam and tries to trick people into changing their domain registration companies or stealing payment information. The scam may try to pressure people into renewing their domain name as it's "expiring soon".

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QuickBooks renewal or management scam

QuickBooks scams may involve postal letters, emails or phone calls that say your QuickBooks version is in need of renewal or offering to manage your QuickBooks for you.

The terrible part of these scams is that if you fall for them not only can they charge you an exorbitant amount to renew or manage your services (and they are likely to bill regularly), but they also gain access to all of your financial information and customer lists within QuickBooks.

Unlimited tech support for devices scams

Tech support scams are a type of impersonation scam where criminals pretend to be tech support professionals to trick people into paying for services they don't need. Scammers may use fake caller ID information, pop-up messages, and logos from trusted companies (Intuit, Microsoft, Dell, HP, etc.) to appear legitimate. They may also claim to be from a well-known company, ask for remote access to your computer, or pretend to run a diagnostic test.

So, how do I protect myself from these scams?

The first step is to be aware that they are out there and to watch for them. In order to be able to watch for them, you need to know who manages or hosts your domain or where you get and maintain your Quickbooks license, or who handles your tech support.

Second, if you ever have any question about something you receive regarding any services like these, even if its from us, don’t hesitate to give us a call and ask and we’ll do our best to help you out.

Aeros IT Group

6261 Lake Michigan Drive
Allendale, MI 49401

Phone: 616-997-8324
Email: support@aerosgroup.com

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