



# 5 Quick Tips

## 1. Are you an Appraver/Office 365 user?

Getting an e-mail that should obviously be spam blocked? Simply forward that e-mail to [spam@appriver.com](mailto:spam@appriver.com) and they will analyze it and block it after their analysis. Do you have e-mail that isn't necessarily spam but you still want it blacklisted? Simply e-mail [support@aerosgroup.com](mailto:support@aerosgroup.com) and we'll blacklist it for you!

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## 2. Is your password long enough?

Think about your password. Count the letters and numbers. If you counted 8 or less, it's time to make a new password! Per the graph below, it could take just **SECONDS** to crack!

TIME IT TAKES A HACKER TO BRUTE FORCE YOUR PASSWORD IN 2023					
Number of Characters	Numbers Only	Lowercase Letters	Upper and Lowercase Letters	Numbers, Upper and Lowercase Letters	Numbers, Upper and Lowercase Letters, Symbols
4	Instantly	Instantly	Instantly	Instantly	Instantly
5	Instantly	Instantly	Instantly	Instantly	Instantly
6	Instantly	Instantly	Instantly	Instantly	Instantly
7	Instantly	Instantly	1 sec	2 secs	4 secs
8	Instantly	Instantly	28 secs	2 mins	5 mins
9	Instantly	3 secs	24 mins	2 hours	6 hours
10	Instantly	1 min	21 hours	5 days	2 weeks
11	Instantly	32 mins	1 month	10 months	3 years
12	1 sec	14 hours	6 years	53 years	226 years
13	5 secs	2 weeks	332 years	3k years	15k years
14	52 secs	1 year	17k years	202k years	1m years
15	9 mins	27 years	898k years	12m years	77m years
16	1 hour	713 years	46m years	779m years	5bn years
17	14 hours	18k years	2bn years	48bn years	380bn years
18	6 days	481k years	126bn years	2tn years	26tn years

## 3. Did you know you can block and unblock specific websites?

Are your users going to websites that you think they shouldn't? We can block that for you in our Content Filter! Just let us know. Trying to buy something from Victoria's Secret or check your lottery numbers and can't because it's blocked? You can always e-mail us to unblock website categories as well. (as long as your boss agrees)



#### 4. Do you know about the Aeros Life Preserver?



In the lower right corner of your computer, you will find the Aeros I.T. System Tray Icon. When you click on it you can do some cool stuff. You can postpone the updates and reboot temporarily in case you are in the middle of some work. You can click it to quickly find out the name of your computer. You can even submit a support request quickly!

#### 5. Is your wireless keyboard or mouse slow and laggy?

Sometimes your mouse or keyboard may not be responsive. Maybe you think it's the battery and even after replacing, it still stops moving or glitches out. The reason might be the signal coming from your dongle. If your USB dongle is behind your monitor, that's a bad place for it! Monitors have shielding that keeps radio signals from going anywhere. Or it might be too far away, like below your desk or on the back of your computer. Get yourself a USB extender cable and find a way to get the USB dongle closer to your mouse/keyboard. Same thing with distance. Keep your dongle as close as possible to your mouse/keyboard.



Aeros IT Group

6261 Lake Michigan Drive  
Allendale, MI 49401

Phone: 616-997-8324  
Email: support@aerosgroup.com

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