"I hate 2FA, MFA or whatever it's called."

Here's the basics:

2FA means 2 Factor Authentication

MFA means Multifactor Authentication (basically, more than 2)

It's Purpose: To prove you are who you are. It provides a second layer of defense in case a bad guy accesses your account without your knowledge.

How it's accomplished: Usually a phone. Sometimes a desktop app.

Fun Fact: Approximately 1 Million Office 365 mailboxes are hacked every MONTH. 99.9% of all the hacks involve accounts with no MFA enabled. This is very simple to fix!

>99.9%

compromised accounts did not have MFA

Issue #1: Your employee says "I don't want to use my personal phone for work use."

Answer: First of all, in today's world, this is not only commonplace, it's becoming mandatory. Adding an authenticator on your cell phone does not allow for spying on your device. It does not slow it down and it does not interfere with anything you already do on your personal phone. Most phones already have an authenticator of some type. Your business e-mail account could easily be added to your existing authenticator.

Issue #2: Your employee says "I don't want to have to enter a code every time I access my e-mail."

Answer: You won't! Unless you use the web version of Outlook and log into your Office 365 portal, you will not be required to enter any code if you are using Outlook on your desktop or accessing mail on your phone. New installations of Outlook or setting up on a phone only requires an MFA code one time. Then you will not be asked again. So, normally most people forget they even enabled MFA.

Issue #3: "I know it's probably important, but I'll get around to it when I get to it. We're pretty busy."

Answer: Setting up MFA is easy and takes very little time to do, but it doesn't really matter anyway because Microsoft is beginning to force this onto users as a mandatory security feature. In other words, you can do it now, in an organized way, or you can wait until Microsoft forces it upon your business and nobody will have access until they all comply. Doing it in an organized fashion means you can keep getting your e-mail. Waiting for Microsoft to pull the plug means you won't.

So there you have it. Yes, you need MFA, not only because it helps your business from having compromised e-mail accounts, but also because you will be forced to anyway.

So, if you are wondering if all your accounts have MFA and are safe, give us a call. We can run a quick security report and verify MFA is enabled on all accounts.

Building Relationships in West Michigan since 1976!

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