



JUNE 2022

Gmail ends support of Outlook Versions

To be honest, Google and Microsoft never really got along. Making Gmail work inside Outlook properly has always been somewhat of a challenge. Initially, we simply added it to Outlook and people were able to use Outlook to look at their Google accounts in a more familiar application. Then, Google began forcing users to allow access for “less secure Apps” by changing some Gmail security settings. And it only got harder from there...

Now it's official. As of May 30, Google is eliminating access to Gmail by 3rd party apps that are “less secure.” Specifically, Outlook 2016 and earlier, or any app which asks you to sign into your Google account using only your username and password. However, we are still seeing many issues with Outlook misbehaving when used as a Gmail interface.

Considering this, if you have these versions of Outlook and you have a Gmail account integrated with it, you may wish to either upgrade your Office version (no guarantee this will fix any issues you are having with Google), rely solely on Gmail's web version, or switch over to Office 365. In any case Aeros can assist you with any changes, upgrades, or migrations you'd like to do.

Microsoft New Customer Experience

Love it or hate it, Microsoft has changed the way it licenses Office 365 and all resellers need to abide by the new agreement which takes effect July 1 of this year. Basically, all organizations must agree to pay 12 months for any licenses they get. In our case, these licenses are obtained through Appraver and passed on to our clients.

Aeros
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Aeros Referral Program

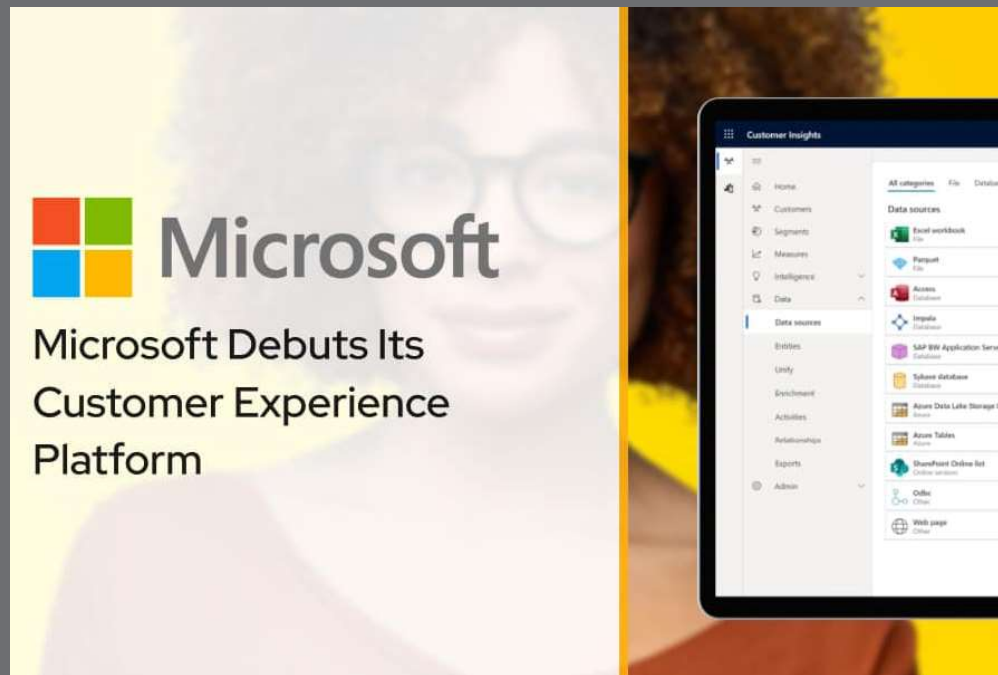
Do you know of a business looking for an IT Service Provider or who could benefit from our services?

Please visit our referral page at <https://ccstech.net/referrals> and send us their information.

If your referral leads to a signed service quote, you will receive a \$100 Amazon Gift Card and your company will be provided a \$150 invoice credit!

Starting July 1, you can only increase a license count for Office 365, you cannot decrease the license count until your renewal date. At this point, when your renewal date for services is upon us, we are able to rebalance the licenses and reduce the count to what is appropriate.

There is nothing for you to do at this point, we just wanted our customers to be aware of this new license strategy. Microsoft has changed their minds many times so far so be prepared for adjustments to this policy in the coming months.



Tech Tip

File extensions: If you download a PDF file (or any other file extensions) and you see ".exe" in the end. It is most likely a virus and should be deleted.

For Emergency after-hours support please call 616-997-8324 and press option 3 and one of our techs with reach out quickly.

